



Public Service Commission of West Virginia



For Immediate Release

Date: September 12, 2018

Utility Outage Updates and Contact Information

In anticipation of Hurricane Florence, the Public Service Commission of West Virginia is providing current contact information for use during possible utility outages.

Electric Utility Companies

Appalachian Power Company and Wheeling Power Company

Website & Interactive Outage Map: <https://www.appalachianpower.com/outages/>

Facebook: <https://www.facebook.com/AppalachianPower>

Twitter: [@AppalachianPowe](https://twitter.com/AppalachianPowe)

Call Center: 1-800-956-4237

Email and Text Message Alerts: Sign up by logging in at www.AppalachianPower.com/account/alerts/Default.aspx

Monongahela Power Company (Mon Power)

Website & Interactive Outage Map: https://www.firstenergycorp.com/outages_help.html

Twitter: [@MonPowerWV](https://twitter.com/MonPowerWV)

Call Center / Mon Power: 1-888-544-4877

Email and Text Message Alerts: Sign up by logging in at https://www.firstenergycorp.com/help/communication_tools.html

The Potomac Edison Company

Website: https://www.firstenergycorp.com/outages_help.html

Twitter: [@PotomacEdison](https://twitter.com/PotomacEdison)

Call Center / Potomac Edison: 1-888-544-4877

Email and Text Message Alerts: Sign up by logging in at https://www.firstenergycorp.com/help/communication_tools.html

Black Diamond Power Company

Call Center: 304-683-5281

Craig-Botetourt Rural Electric Cooperative

Website: <http://www.cbcc.coop/outageCenter>

Outage Map:

<http://outagemap.cbcc.coop/OMSWebMap/OMSWebMap.htm?clientKey=undefined>

Facebook: <https://www.facebook.com/Craig-Botetourt-Electric-Cooperative-261157783928138/>

Call Center: 1-800-760-2232

Harrison Rural Electrification Association

Website: <http://www.harrisonrea.com/>

Facebook: <https://www.facebook.com/Harrison-Rural-Electrification-Association-Inc-289569944470655/>

Call Center: 1-800-540-4732

New Martinsville Municipal Utilities

Website: <http://www.cityofnewmartinsvillewv.com/electricdept.htm>

Call Center: 304-455-9120

Philippi Municipal Electric Department

Website: <http://www.philippi.org/electric-department/>

Call Center: 304-457-3700 or (after hours) 304-457-3689

Water Utility Company

West Virginia American Water

Website: <http://www.amwater.com/wvaw/>

Facebook: <https://www.facebook.com/wvamwater>

Twitter: [@wvamwater](https://twitter.com/wvamwater)

Emergency Information and Alerts:

<https://amwater.com/wvaw/alerts>

Call Center: 1-800-685-8660

Natural Gas Utility Companies

If you smell gas or experience a gas line emergency, leave the affected area and call 911 before contacting your local gas utility.

A.V. Company

Call Center: 304-775-5485 or 1-800-394-1023

Blacksville Oil & Gas Company

Call Center: 304-584-4545

Bluefield Gas Company

Website: <http://appnatgas.com/bluefield-west-virginia-gas/>

Call Center: 1-866-261-5525 or 304-325-9164

Canaan Valley Gas Company

Website: <http://www.canaanvalleygas.com/contact/>

Canaan Call Center: 304-866-4872

Beverly Call Center: 304-637-5872

Consumers Gas Utility Company

Website: <http://www.consumersgasutility.com/>

Huntington Call Center: 304-523-9223

Pennsboro Call Center: 1-844-267-6872

Spencer Call Center: 304-927-3070

After Hours: 1-800-339-1872

Hope Gas - Dominion Energy West Virginia

Website: <https://www.dom.com/about-us/contact-us>

Twitter: [@DomNews](https://twitter.com/DomNews)

Call Center: 1-800-934-3187

Lumberport-Shinnston Gas Company

Call Center: 304-584-4545

Mountaineer Gas Company

Website: <http://www.mountaineergasonline.com/>

Facebook: <https://www.facebook.com/mountaineer.gas/>

Twitter: [@MGCWV](https://twitter.com/MGCWV)

Call Center: 1-800-834-2070

People's Gas WV

Website: <https://www.peoples-gas.com/all-about-gas/safety/>

Facebook: <https://www.facebook.com/peoplesnatgas/>

Twitter: [@peoplesnatgas](https://twitter.com/peoplesnatgas)

Call Center: 1-800-400-4271

Southern Public Service Company

Emergency calls should go to 911

Standard Gas Company

Call Center: 304-884-7850

Union Oil & Gas

Website: <http://unionoilgas.com/index.php/contact-us/#>

Call Center: 304-586-2151

Find a complete list of all regulated utility companies operating in West Virginia at <http://www.psc.state.wv.us/utilities/default.htm>.