



Public Service Commission of West Virginia



Storm Outage Updates and Utility Contact Information

For the most up-to-date information on utility outages and restoration efforts, please click on the following links or call these emergency numbers. This list will be updated as more information becomes available.

Electric

Appalachian Power Company and Wheeling Power Company

Website: <https://www.appalachianpower.com/outages/>

Facebook: <https://www.facebook.com/AppalachianPower>

Twitter: [@AppalachianPowe](https://twitter.com/AppalachianPowe)

Call Center: 1-800-956-4237

Email and Text Message Alerts: Sign up by logging in at

www.AppalachianPower.com/account/alerts/Default.aspx

Monongahela Power Company (Mon Power)

Website: https://www.firstenergycorp.com/outages_help/Report_Power_Outages.html

Facebook: <https://www.facebook.com/FirstEnergyCareers>

Twitter: [@MonPowerWV](https://twitter.com/MonPowerWV)

Call Center / Mon Power: 1-888-544-4877

Email and Text Message Alerts: Sign up by logging in at

https://www.firstenergycorp.com/help/communication_tools.html

The Potomac Edison Company

Website: https://www.firstenergycorp.com/outages_help/Report_Power_Outages.html

Facebook: <https://www.facebook.com/FirstEnergyCareers>

Twitter: [@PotomacEdison](https://twitter.com/PotomacEdison)

Call Center / Potomac Edison: 1-888-544-4877

Email and Text Message Alerts: Sign up by logging in at

https://www.firstenergycorp.com/help/communication_tools.html

Harrison Rural Electrification Association

Website: <http://www.harrisonrea.com/>

Facebook: <https://www.facebook.com/Harrison-Rural-Electrification-Association-Inc-289569944470655/>

Call Center: 304-624-6365

Black Diamond Power Company

Call Center: 304-683-5281

New Martinsville Municipal Utilities

Website: <http://www.cityofnewmartinsvillewv.com/electricdept.htm>

Call Center: 304-455-9100

Philippi Municipal Electric Department

Website: <http://www.philippi.org/citysite>

Call Center: 304-457-3700 or (after hours) 304-457-5167

Craig-Botetourt Rural Electric Cooperative

Website: <http://www.cbec.coop/outageCenter>

Call Center: 540-864-5121 or 1-800-760-2232

Water

West Virginia American Water

Website: <http://www.amwater.com/wvaw/>

Facebook: <https://www.facebook.com/wvamwater>

Twitter: [@wvamwater](https://twitter.com/wvamwater)

Emergency Information and Alerts:

<http://www.amwater.com/wvaw/alerts/WV-AlertList.html>

Call Center: 1-800-685-8660

Telephone (Landline)

Frontier Communications

Website: <http://frontier.com/>

Facebook: <https://www.facebook.com/FrontierCorp>

Twitter: [@FrontierCorp](https://twitter.com/FrontierCorp)

Call Center: 1-800-921-8101

Find a complete list of all regulated utility companies operating in West Virginia at <http://www.psc.state.wv.us/utilities/default.htm>.