



Public Service Commission of West Virginia

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For Immediate Release

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PSC Encourages Customers to Consider Budget Billing Plans for Natural Gas and Electric Utility Service

In anticipation of colder weather in the upcoming months, the Public Service Commission of West Virginia is encouraging customers to take advantage of budget billing and average monthly payment plans offered by utility companies. Budget billing and average monthly payment plans spread the cost of energy used during high-demand periods over the full year. Instead of seeing significant increases in winter heating or summer cooling bills, budget billing averages total yearly usage into consistent and more manageable monthly bills. It also assists customers in setting a household budget and avoiding unexpected higher than normal bills.

Upon customer's request, a utility company will review the usage history. Based on that information and expected energy prices, the company will determine monthly billing amounts. Customers will pay that amount throughout the budget billing period, which usually runs for 12 months.

Each utility company has slightly different budget periods and plans available. Customers who are interested in either a budget plan or an average monthly payment plan should contact their utility company for more specific information.

Utility Contact Information for Budget Billing or Average Monthly Payment Plans:

Appalachian Power Company: 1-800-982-4237

Wheeling Power Company: 1-800-852-6942

Mon Power: 1-800-686-0022

Potomac Edison Power: 1-800-686-0011

Mountaineer Gas: 1-800-834-2070

Dominion Hope Gas: 1-800-688-4673

Peoples Gas: 1-800-764-0111

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