



Public Service Commission of West Virginia

Contact: Susan Small, 304-340-0820, ssmall@psc.state.wv.us



For Immediate Release

Date: January 26, 2015

Application Period Begins for West Virginia Low Income Energy Assistance Program

The Public Service Commission of West Virginia reminds low-income utility customers that applications for the Low Income Energy Assistance Program (LIEAP) will be accepted by the West Virginia Department of Health and Human Resources (DHHR) from January 26 to February 6, 2015. Those who need help with home heating costs are encouraged to apply.

Eligibility is based on income, household size and whether the household is responsible for paying the heating bill. In order to be eligible, household income must be at or below 130 percent of the federal poverty guideline. For example, the monthly income limit is \$2,584 for a family of four, or \$3,464 for a family of six. A complete explanation of qualification guidelines is available at <http://bit.ly/1FaCTd6>.

Applications are available at local DHHR offices, community action agencies, senior centers operated by any Area Agency on Aging or at www.WVinROADs.org. Seniors can also find information at the Area Agency on Aging website www.NeedHelpPayingBills.com. Application can be completed online, but must be printed and mailed to the DHHR office located in the county where the applicant lives. Sending the forms to the another office or to the utility company will delay receipt and may cause the application not to be processed. Citizens needing assistance using the inROADS website, should call the Customer Service Center at 1-800-642-8589 (8:00 a.m. – 5:00 p.m. Monday through Friday).

All applications must be postmarked by February 6, 2015. Any applications postmarked after that date will not be processed. More information about LIEAP is available by calling 304-356-4619.

###