



# **Public Service Commission Of West Virginia**

*201 Brooks Street P.O. Box 812 Charleston, WV 25323 [www.psc.state.wv.us](http://www.psc.state.wv.us)*

Contact: Susan Small, 304/340-0820, [ssmall@psc.state.wv.us](mailto:ssmall@psc.state.wv.us)

**For Immediate Release**

**Date: January 21, 2014**

## **LIHEAP Program Opens**

The Public Service Commission announced that the applications for the Low Income Energy Assistance Program are being accepted through January 31, 2014, by the Department of Health and Human Resources. West Virginians needing help with their home heating bills are encouraged to apply.

Applications and additional information are available at local DHHR offices, community action agencies and senior centers operated by any Area Agency on Aging. Applications are also available at [www.WVinROADs.org](http://www.WVinROADs.org) along with a quick guide that helps potential applicants determine their eligibility. The application can be completed online, but must be printed and mailed to the DHHR office located in the applicant's county of residence. Sending the forms to the wrong address or a utility company will delay approval. If you need assistance using the inROADS web site, call the Customer Service Center at 1-877-716-1212 (8:00 a.m. – 5:00 p.m. Monday through Friday). Seniors who need assistance can also find information at the Area Agency on Aging web site [www.NeedHelpPayingBills.com](http://www.NeedHelpPayingBills.com).

Eligibility is based on income, household size and whether the household is responsible for paying the heating bill. A complete explanation of qualification guidelines is available at [www.wvdhhr.org/.pdf](http://www.wvdhhr.org/.pdf).

All applications must be postmarked by January 31, 2014. Any applications postmarked after that date will not be processed.

###