# E911 INFORMATION

## WOOD COUNTY COMMISSION



#### **CENTRAL TELECOMMUNICATIONS CENTER**

O F W O O D C O U N T Y 911 Core Road, Parkersburg, WV 26104 • 304-420-0911

May 26, 2016

To Whom It May Concern:

Please be advised that the 9-1-1 landline fee in Wood County West Virginia has been increased to \$3.25 per line per month.

The increase is authorized by the Wood County Commission. A copy of the Ordinance is attached. The fee increase takes effect July 1, 2016.

You may direct any questions to <a href="mailto:mbjeffers@woodcounty911.com">mbjeffers@woodcounty911.com</a> . Thank you for your attention to this matter.

Sincerely,

Rick Woodyard

Director

Wood County 9-1-1 Center

IN THE COUNTY COMMISSION OF WOOD COUNTY, WEST VIRGINIA

IN RE: THE COUNTY COMMISSION AUTHORIZED THE ADOPTION OF AN ORDINANCE INCREASING THE E-911 LANDLINE FEE.

#### ORDER

On this date, the County Commission of Wood County, upon a motion made by David Blair Couch, seconded by Robert K. Tebay, and made unanimous by Stephen Gainer, following a public hearing at 10:00 o'clock A.M. in Room 203 of the Wood County Courthouse which was publicly advertised in The Parkersburg News and Sentinel on April 7, 2015 and April 14, 2015, did hereby AUTHORIZE the adoption of an ordinance increasing the Wood County E-911 landline fees.

A copy of said ORDINANCE is attached to this Order and should be made a part thereof.

APPROVED:

THE COUNTY COMMISSION OF WOOD COUNTY

Stephen Gainer, President

David Blair Couch, Commissioner

Robert K. Tebay, Commissioner

M/3100-A

### **E911 Information**

**Wood County** 

Commission

Wood County,

West Virginia

An ordinance of Wood County providing for an amendment to the original proposal for an enhanced emergency telephone system for holding of a public meeting and for placement of an advertisement notifying the public of such meeting and of the location at which a copy of proposal may be examined.

WHEREAS, section three-cc, article one, chapter seven (7-1-3-cc) of the West Virginia code grants the authority to county commissions to establish an enhanced emergency telephone system and impose a fee of the capital, installation and maintenance costs thereof;

WHEREAS, 24-6-6 of the West Virginia Code states the emergency telephone system plan may be amended after notice of the proposed amendments is given and a public meeting is held.

Now therefore be it ordained by the County Commission of Wood County, West Virginia pursuant to and in accordance with 24-6-6 of the West Virginia Code, the following:

Wood County proposes to amend land line rates from the current rate of \$1.75 per line to \$2.50 per line effective July 1, 2015 and to \$3.25 effective July 1, 2016

That a copy of the proposal attached hereto be made available for examination by the public at the Wood County Courthouse.

That a public meeting be scheduled to be held at the Wood County Courthouse on April 27, 2015 at 10:00 AM in order to receive comments from other public officials and interested persons;

#### Section 1-Definitions

As used in this plan, unless the context clearly requires a different meaning:

- (a) "Answering point" means a facility to which enhanced emergency telephone system calls for a county are initially routed for response, and where county personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider, relaying a message to the appropriate provider or transferring the call to the appropriate provider.
- (b) "County Commission" means the County Commission of Wood County, West Virginia.
- (c) "County" means Wood County, West Virginia.
- (d) "Emergency service provider" means any emergency services organization or public safety unit.
- (e) "Enhanced emergency telephone system" means a telephone system which automatically connects the person dialing the primary emergency number to the county answering point and in which the telephone network system automatically provides the personnel receiving the call, immediately on answering the call, information on the location and the telephone number from which the call is being made, and upon direction from the personnel receiving the call

- routes or dispatches such call be telephone, radio or any other appropriate means of communication to emergency service providers that serve the location from which the call is made.
- (f) "Local exchange service line" means the same as defined in the contract(s) attached to this final plan as Appendix A.
- (g) "Telephone company" means a public utility, which is engaged in the provision of telephone service.
- (h) "Wireless Communications" Commercial mobile radio service (CMRS) providers or means cellular licensees, broadband personal communications services (PCS) licensees and specialized mobile radio (SMR) providers, as those terms are defined by the Federal Communications Commission, which offer real-time, two-way switched voice service that is interconnected withthe public switched network, and includes resellers of any commercial mobile radio service.

#### Section 2-Territory Included in System

- (a) All territory in Wood County, including every municipal corporation in the county, which is served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established, is to be included in the system.
- (b) The municipal corporations included in the system shall include, but not necessarily be limited to, the following:
  - 1. City of Parkersburg
  - 2. City of Vienna
  - 3. City of Williamstown
  - 4. Town of North Hills
  - 5. Town of Elizabeth

#### Section 3 - County Answering Point

- (a) The county answering point shall be operated constantly and shall provide full service, including access for the hearing impaired, 24-hours per day.
- (b) There will be one Multi County Answering Point located at 911 Core Rd., Parkersburg, Wood County, West Virginia.
- (c) All of Wood County and Wirt County will be served by the Answering Point.
- (d) The Answering Point will be required to respond to calls as follows:

Wood County Sheriff's Department

Parkersburg Police Department

West Virginia State Police-Parkersburg Detachment

Vienna Police Department

Williamstown Police Department

West Virginia DNR (Law Enforcement)

Parkersburg Fire Department

Direct Dispatch

Call Transfer

Call Transfer

Direct Dispatch

Direct Dispatch

Direct Dispatch

Call Transfer

Parkersburg Fire Department

Direct Dispatch

Direct Dispatch Blennerhassett Volunteer Fire Department Direct Dispatch Deerwalk Volunteer Fire Department **Direct Dispatch** Eastwood Volunteer Fire Department Lubeck Volunteer Fire Department Direct Dispatch Mineral Wells Volunteer Fire Department Direct Dispatch Pond Creek Volunteer Fire Department Direct Dispatch Direct Dispatch Vienna Volunteer Fire Department Washington Bottom Volunteer Fire Department **Direct Dispatch Direct Dispatch** Waverly Volunteer Fire Company Williamstown Volunteer Fire Company Direct Dispatch Direct Dispatch Camden Clark Hospital St. Joseph's Ambulance Service Direct Dispatch Wirt County Sheriff Department Direct Dispatch Wirt County Volunteer Fire Department **Direct Dispatch** Direct Dispatch Wirt County Emergency Squad West Virginia State Police-Elizabeth Detachment Direct Dispatch

(e) The Multi-County Answering Point shall be connected to the Frontier telephone network by dedicated automatic number identification trunks.

Section 4 - Emergency Service Providers; Resolution of Disputes; Handling of Misdirected Calls;

Publicly Accessible Telephone Numbers; Enhanced 9-1-1 Communications Advisory Board

- (a) Every emergency service provider that provides emergency service within the territory of the county will be required to participate in the enhanced emergency telephone system.
- (b) The emergency service providers referred to in subsection (a), above, shall be the following:

Direct Dispatch Wood County Sheriff's Department Direct Dispatch Parkersburg Police Department Call Transfer West Virginia State Police-Parkersburg Detachment Direct Dispatch Vienna Police Department Direct Dispatch Williamstown Police Department Call Transfer West Virginia DNR (Law Enforcement) **Direct Dispatch** Parkersburg Fire Department Direct Dispatch Blennerhassett Volunteer Fire Department **Direct Dispatch** Deerwalk Volunteer Fire Department Eastwood Volunteer Fire Department Direct Dispatch **Direct Dispatch** Lubeck Volunteer Fire Department **Direct Dispatch** Mineral Wells Volunteer Fire Department **Direct Dispatch** Pond Creek Volunteer Fire Department **Direct Dispatch** Vienna Volunteer Fire Department **Direct Dispatch** Washington Bottom Volunteer Fire Department

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- (c) In the event of a dispute between the County and one or more emergency service providers, such dispute, upon application to the Public Service Commission of West Virginia by any party to the dispute, may be resolved by order of the Public Service Commission of West Virginia.
- (d) In the event a call is incorrectly dispatched to an emergency service provider, the provider receiving the call shall either radio the correct provider or advise the PSAP to dispatch the correct provider.
- (e) Each emergency service provider participating in the enhanced emergency telephone system shall maintain a publicly accessible 7-digit telephone number, which shall be appropriately listed in appropriate telephone directories in addition to any telephone numbers provided in the system.
- (f) Below is a list of the membership of the Enhanced 9-1-1 Advisory Board.

City of Parkersburg	2 members
City of Vienna	1 member
City of Williamstown	1 member
Wood County Sheriff's Dept.	1 member
Camden Clark Hospital	1 member
West Virginia State Police	1 member
Wood County Fire Fighters Association	1 member
Industry	1 member
General Public	2 members
Media	1 member
Wood County Commission	1 member
Wirt County Commission	1 member

The initial terms of the following memberships shall be

#### one (1) year:

- 1. Member of the County Sheriff's Department
- 2. Member of the County Commission

The initial terms of the following memberships shall be two (2) years:

- 1. Member of the West Virginia State Police
- 2. Member of the County Fire & Rescue Association Fire Representative The Director of the Enhanced 9-1-1 system shall serve as ex-officio of the Advisory Board at all times.

Except as noted above for the initial terms of certain memberships and for the Director of Communications, all Advisory Board members shall be appointed by the County Commission to serve for three-year terms or for the balance of the terms of memberships vacated in midterm. The initial terms of all Advisory Board members began on October 1", 1997.

#### Section 5 - Projection of Revenue

	Current	Projected
911Monthly Fee	\$1.75	\$2.50
Monthly collected	\$60,273	\$86,104
Total Wireline Fees per year	\$723,276	\$1,033,248

Section 6 – Imposition of Fee; Adoption of Billing Contract; Establishment of Separate Enhanced 9-1-1 Fund; Payment of Costs Not Recovered Through Fee

- (a) Pursuant to 7-1-3b of the West Virginia Code a county commission may impose a fee, and may modify that fee, upon consumers of local exchange service within the county for an emergency telephone system. A fee increase of \$.75 to \$2.50 on July 1, 2015 and to \$3.25 in 2016 per land line (standard and centrex) is proposed to maintain the emergency telephone system.
- (b) All fees remitted under the contract referred to in subsection (b), above, are proposed to be deposited in a separate revenue line item.
- (c) The costs associated with establishing, equipping, furnishing, operating or maintaining the county answering point(s,) above and beyond what the revenue generates by the fee, shall be paid as follows:
  - 1. Wood County

General Fund Section 7

- -Telephone Company
- (a) Upon adoption of this plan, the terms and conditions of the telecommunications service and facilities provided by the telephone company will be governed by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia and the laws of the State of West Virginia.
- (b) The telephone company that will provide the services and facilities identified in subsection (a), is as follows:

Frontier Communications

Section 8-Tariffs, Rules and Regulations, and Laws

The final plan for the County enhanced emergency telephone system will be supplemented and superseded by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia, and the laws of the State of West Virginia. Such tariffs, rules, regulations, orders and laws will be deemed incorporated in the final plan as if fully set out therein.

Section 9 - Filing of Plan with the Public Service Commission

Upon completion and adoption of the final plan for the County enhanced emergency telephone system, the County Commission will send a signed copy of such plan to the Public Service Commission of West Virginia.

Given under my hand this 4th day of May, 2015.

Steve Gainer, PRESIDENT

COUNTY COMMISSION OF WOOD

COUNTY WEST VIRGINIA

I, MARK RHODES, do hereby CERTIFY that the Document with this stamp affixed is a true copy of Carlos and true copy of Carlos a

I, MARK RHODES do here we ERTIFY that
the Document with the stamp affixed is a
true copyor
recorded in the plan
Book
Date
Deputy Clerk
MARK RHODES WOOD COUNTY CLERK

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