

**E911  
INFORMATION**

**MONROE  
COUNTY  
COMMISSION**

MONROE COUNTY COMMISSION

P.O. Box 350  
UNION, WV 24983

DR. CRAIG MOHLER  
OLIVER PORTERFIELD  
JOYCE PRITT

DONALD J. EVANS, Clerk

Mr. Dannie Walker  
Public Service Commission of WV  
201 Brooks Street  
Charleston, WV 25301

COPY → HERB BROOKS, ON 3/8/05 -  
*[Signature]*

March 4, 2005

Dear Mr. Walker,

Please find enclosed a signed copy of Monroe County's Enhanced 911 Ordinance. The County Commission held their public meeting on February 24, 2005 and officially voted to increase our fee from \$2.65 per line, per month, to \$4.65 per line, per month, on March 2, 2005. We will also send a copy of this ordinance to all the phone companies serving Monroe County.

If any additional information is needed, please let me know.

Sincerely,

*[Signature of Donald J. Evans]*

Donald J. Evans, Clerk  
Monroe County Commission

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MAR 7 2005

TELECOMMUNICATIONS  
SECTION - PSC

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ENHANCED 911 COUNTY ORDINANCE

AN ORDINANCE OF MONROE COUNTY PROVIDING FOR A PROPOSAL FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM, FOR THE HOLDING OF A PUBLIC MEETING ON SUCH PROPOSAL, AND FOR PLACEMENT OF AN ADVERTISEMENT NOTIFYING THE PUBLIC OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.

WHEREAS, section three-cc, article one, chapter seven {7-1-3-cc} of the West Virginia code grants the authority to county commissions to establish an enhanced emergency telephone system and impose a fee for the capital, installation and maintenance costs thereof;

WHEREAS, article six, chapter twenty-four {24-6-1-et al} of the West Virginia code requires the preparation of a proposal, the holding of a public meeting and the timely placement of an advertisement concerning such proposal and meeting before a final plan for the implementation of such an enhanced emergency telephone system may be adopted;

NOW THEREFORE BE IT ORDAINED BY THE COUNTY COMMISSION OF MONROE COUNTY, WEST VIRGINIA, PURSUANT TO AND IN ACCORDANCE WITH SECTION THREE-CC, ARTICLE ONE, CHAPTER SEVEN, {7-1-3-CC} AND ARTICLE SIX, CHAPTER TWENTY-FOUR {24-6-1 et al} OF THE WEST VIRGINIA CODE, THE FOLLOWING:

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MAILED TO THE TELEPHONE COMPANY PROVIDING LOCAL EXCHANGE SERVICE WITHIN THE COUNTY AND TO LOCAL EMERGENCY SERVICE PROVIDERS AND THAT THE COUNTY COMMISSION SEEK THE ADVICE OF SUCH COMPANY AND SUCH PROVIDERS IN DEVELOPING A PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM;

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MADE AVAILABLE FOR EXAMINATION BY THE PUBLIC AT THE MONROE COUNTY CLERK'S OFFICE AT UNION, WEST VIRGINIA;

THAT A PUBLIC MEETING BE SCHEDULED TO BE HELD AT MONROE COUNTY COURTHOUSE ON FEBRUARY 24, 2005 AT 6:00 P.M. IN ORDER TO RECEIVE COMMENTS FROM OTHER PUBLIC OFFICIALS AND INTERESTED PERSONS;

THAT AT LEAST THIRTY DAYS BUT NOT MORE THAN SIXTY DAYS BEFORE SUCH MEETING AN ADVERTISEMENT BE PLACED BY THE MONROE COUNTY COMMISSION'S PRESIDENT OR CLERK IN MONROE WATCHMAN NEWSPAPER OF GENERAL CIRCULATION IN SUCH COUNTY, NOTIFYING THE PUBLIC OF THE DATE, TIME, PLACE AND PURPOSE OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.

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TELECOMMUNICATIONS  
SECTION - PSC

# PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM FOR MONROE COUNTY, WEST VIRGINIA

## SECTION 1 – DEFINITIONS

As used in this plan, unless the context clearly requires a different meaning:

- (a) “Answering point” means a facility to which enhanced emergency telephone system calls for a county are initially routed for response, and where county personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider, relaying a message to the appropriate provider or transferring the call to the appropriate provider.
- (b) “County Commission” means the County Commission of Monroe County, West Virginia.
- (c) “County” means Monroe County, West Virginia.
- (d) “Emergency service provider” means any emergency services organization or public safety unit.
- (e) “Enhanced emergency telephone system” means a telephone system which automatically connects the person dialing the primary emergency number to the county answering point and in which the telephone network system automatically provides to personnel receiving the call, immediately on answering the call, information on the location and the telephone number from which the call is being made, and upon direction from the personnel receiving the call routes or dispatches such call by telephone, radio or any other appropriate means of communication to emergency service providers that serve the location from which the call is being made.
- (f) “Local exchange service line” means the same as defined in the contract attached to this final plan as Appendix A.
- (g) “Telephone company” means a public utility which is engaged in the provision of telephone service.

## SECTION 2 – TERRITORY INCLUDED IN SYSTEM

- (a) All territory in the county, including every municipal corporation in the county, which is served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established, is to be included in the system.
- (b) The municipal corporations included in the system shall include, but not necessarily be limited to the following: Peterstown, Union, Alderson as to Monroe County area.

### SECTION 3 – COUNTY ANSWERING POINT

- (a) The county answering point shall be operated constantly and shall provide full service, including access for the hearing impaired, 24 hours per day.
- (b) There will be one county answering point. The location of such answering point shall be as follows:  
Monroe County Courthouse Annex
- (c) The geographic territory from which the answering point will receive calls is Monroe County, West Virginia.
- (d) The answering point will be required to respond to calls as follows: By directly dispatching an emergency service provider, except calls which should be handled by 1 button transfer.
- (e) The county answering point shall be connected to the telephone company's telephone network as follows: by dedicated automatic number identification trunks and/or other service as provided by Verizon Inc. – WV.

### SECTION 4 – EMERGENCY SERVICE PROVIDERS; RESOLUTION OF DISPUTES; HANDLING OF MISDIRECTED CALLS; PUBLICLY ACCESSIBLE TELEPHONE NUMBERS

- (a) Every emergency service provider that provides service within the territory of the county will be required to participate in the enhanced emergency telephone system.
- (b) The emergency service providers referred to in subsection (a), above, shall be the following: West Virginia State Police, Department of Highways, Board of Education, Union Rescue, Peterstown Fire and Rescue, Ballard Fire Department, Lindside Fire Department, Union Fire and Rescue, Monroe County Sheriff, Peterstown Police Department, Department of Natural Resources and Forestry Warden, and any other emergency service providers operating within the county which request inclusion.
- (c) In the event of a dispute between the County and one or more emergency service providers, such dispute, upon application to the Public Service Commission of West Virginia by any party to the dispute, may be resolved by order of the Public Service Commission of West Virginia.
- (d) For misdirected calls, each emergency service provider shall advise the answering point of said misdirected call and continue to respond to the call until the correct emergency service provider arrives, according to the emergency service providers association manual.
- (e) Each emergency service provider participating in the enhanced emergency telephone system shall maintain a publicly accessible 7-digit telephone number, which shall be appropriately listed in local telephone directories, in addition to any numbers provided in the system.

SECTION 5 – IMPOSITION OF FEE; ADOPTION OF BILLING CONTRACT;  
ESTABLISHMENT OF SEPARATE ENHANCED 911 FUND;  
PAYMENT OF COSTS NOT RECOVERED THROUGH FEE

- (a) The imposition, pursuant to section three-cc, article one, chapter seven {7-1-1-cc} of the West Virginia Code, of a fee of \$4.65 cents per month per local exchange service line or line equivalent, except for Tel-Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installation costs have been recovered to offset recurring operational, maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating or maintaining of the county answering point. Such fee is proposed to become effective with the billing period, which begins on May 23, 2005.
- (b) The County Commission of Monroe County adopts and ratifies the contract attached hereto (Appendix A) for the billing of the enhanced emergency telephone system fee by Verizon Inc. – WV.
- (c) All fees remitted under subsection (b), above, are proposed to be deposited in a separate “Enhanced 9-1-1 Fund”.
- (d) Notwithstanding the foregoing provisions, the following costs, although not recoverable through the enhanced emergency telephone system fee, are not proposed to be recovered through such fee:  
Housing of facility (answering point)  
  
Such costs are proposed to be paid for as follows:  
By grant funds and private donations.
- (e) The costs associated with establishing, equipping, furnishing, operating or maintaining the county answering point shall be paid for as follows: 9-1-1 fee revenues, private donations, and housing grant.

SECTION 6 – TELEPHONE COMPANY

- (a) Upon the adoption of this plan, the terms and conditions of the telecommunications services and facilities provided by the telephone company will be governed by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia and the laws of the State of West Virginia.
- (b) The telephone company that will provide the services and facilities identified in subsection (a), is as follows: Verizon Inc. – WV.

## SECTION 7 – TARIFFS, RULES AND REGULATIONS, AND LAWS

The final plan for the County enhanced emergency telephone system will be supplemented and superceded by the applicable tariffs on file with the Public Service Commission of West Virginia, and the rules, regulations, orders of the Public Service Commission of West Virginia, and the laws of the State of West Virginia. Such tariffs, rules, regulations, orders and laws will be deemed incorporated in the final plan as if fully set out therein.

## SECTION 8 – FILING OF PLAN WITH THE PUBLIC SERVICE COMMISSION

Upon completion and adoption of the final plan for the County enhanced emergency telephone system, the County Commission will send a signed copy of such plan to the Public Service Commission of West Virginia.

MONROE COUNTY COMMISSION

Dr. Craig Mohler  
Dr. Craig Mohler President

Joyce Pritt  
Joyce Pritt  
Associate Commissioner

Absent  
Oliver Porterfield  
Associate Commissioner

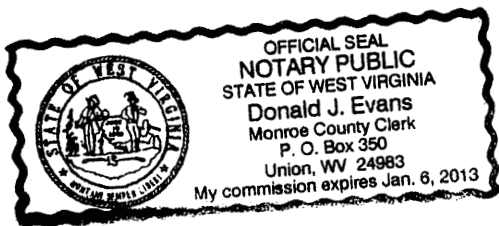
STATE OF WEST VIRGINIA

COUNTY OF MONROE – TO-WIT:

I, DONALD J. EVANS, a notary public of and for said county, do certify that Dr. Craig Mohler & Joyce Pritt Who signed the writing hereto annexed for the Monroe County Commission, have this day in my said county, before me, acknowledged the said writing to be the act and deed of said Commission.

Given under my hand this 2 day of March, 2005

My commission expires Jan. 6, 2013



Donald J. Evans  
Notary Public