

**E911  
INFORMATION**

**MONONGALIA  
COUNTY  
COMMISSION**

MONONGALIA COUNTY HOMELAND SECURITY  
EMERGENCY MANAGEMENT AGENCY & MECCA 9-1-1



**MEMORANDUM**

To: All landline service providers  
Date: March 25, 2015  
Re: 9-1-1 Fee Increase

Please see the attached order by the County Commission of Monongalia County, West Virginia, stating effective July 1, 2015, the increase of landline 9-1-1 fee from \$1.31 per landline to \$3.00 per land line for the first eight (8) lines. Any additional lines beyond the first eight (8) lines of any Centrx system shall be billed at 1/8<sup>th</sup> fee per line.

Please make proper notification to your billing department and should you have any questions feel free to contact our administrative office by calling 304-598-0301.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael G. Wolfe".

Michael G. Wolfe  
Director



74 MON GENERAL DRIVE  
MORGANTOWN, WV 26505  
OFFICE: 304-598-0301  
FAX: 304-598-5659

# MONONGALIA COUNTY COMMISSION

243 HIGH STREET, ROOM 202  
COURTHOUSE  
MORGANTOWN, WEST VIRGINIA 26505

Eldon A. Callen, Commissioner  
Tom Bloom, Commissioner  
Edward A. Hawkins, Commissioner

Telephone: 304 291-7257



## COMPREHENSIVE PLAN FOR ENHANCED EMERGENCY TELEPHONE SERVICE

Amendment to Article IV – Consumer Fee  
August 31, 1999

After properly advertising a public hearing held on Wednesday, March 25, 2015 at 10:30 a.m., the Monongalia County Commission opened the hearing to receive comments either for or against the proposed increase in the fee charged for the enhanced emergency telephone system.

As per the original Comprehensive Plan for Enhanced Emergency Telephone Service, Article IV, Consumer Fee, Section 9 – Imposition of Fee: "Pursuant to 7-1-3cc of the West Virginia Code, the Monongalia County Commission shall impose a fee of one dollar and thirty-one cents (\$1.31) per local exchange service line and the first eight (8) lines of any Centrex system. Any additional lines beyond the first eight (8) lines in any Centrex system shall be billed at 1/8<sup>th</sup> fee per line. These fees will be used to partially finance the projected cost of equipping and maintaining ongoing operation expenses of the enhanced emergency telephone system. The County Commission will pay its necessary expenses from the General County Fund. Said fee shall be effective August 24<sup>th</sup>, 1999."

At the conclusion of the hearing and there being no public comment either for or against the proposed increase, the Monongalia County Commission voted unanimously to amend Section 9 – Imposition of Fee to read: Pursuant to 7-1-3cc of the West Virginia Code, the Monongalia County Commission shall impose a fee of three dollars (\$3.00) per local exchange service line (landline) and the first eight (8) lines of any Centrex system. Any additional lines beyond the first eight (8) in any Centrex system shall be billed at 1/8<sup>th</sup> fee per line. These fees will be used to partially finance the projected cost of upgrading the existing equipment used for the operation of the enhanced emergency telephone system. The County Commission will pay its necessary expenses from the General County Fund. Said fee shall be effective July 1, 2015.

Said amendment shall be forwarded to the West Virginia Public Service Commission for review and consideration.

DATED: March 25, 2015

Thomas C. Bloom  
President

Eldon A. Callen  
Commissioner

Edward A. Hawkins  
Commissioner

~~CONFIDENTIAL~~

# MONONGALIA COUNTY COMMISSION

COURT HOUSE

MORGANTOWN, WEST VIRGINIA 26505

James A. Ashburn, Commissioner  
Joseph E. Kun, Commissioner  
Eugene J. Sellaro, Commissioner

Telephone: 304 291-7257



THE COUNTY COMMISSION OF MONONGALIA COUNTY PROPOSED  
ORDER UNDER CHAPTERS 7 AND 24 OF THE WEST VIRGINIA CODE

AN ORDER BY MONONGALIA COUNTY PROVIDING FOR THE  
ESTABLISHMENT OF A COUNTYWIDE, ENHANCED EMERGENCY TELEPHONE SYSTEM  
AND THE IMPOSITION OF A FEE UPON LOCAL EXCHANGE SERVICE CONSUMERS  
TO FINANCE INSTALLATION AND RECURRING COSTS.

WHEREAS, the County Commission of Monongalia County has determined that the installation of a countywide, enhanced emergency telephone system would allow any citizen in Monongalia County to request emergency fire, police, ambulance, and rescue services by dialing 9-1-1 from any telephone in the county; and

WHEREAS, the County Commission of Monongalia County seeks to promote the public health, safety, and general welfare of all individuals within the County by ensuring all requests for emergency assistance be channeled through one central answering point to the appropriate emergency service response agency, regardless of whether the caller is located in an incorporated or unincorporated area of the county; and

WHEREAS, the County Commission of Monongalia County intends to install and maintain an enhanced type of emergency telephone system that will, upon completion, automatically connect a person dialing 9-1-1 within the county to the central answering point and provide prompt information on the telephone number from which the call is being made, so that the source of a call for help can be locked in, even if a caller is disconnected or unable to communicate with emergency officials;

NOW THEREFORE BE IT ORDERED BY THE COUNTY COMMISSION OF MONONGALIA COUNTY, WEST VIRGINIA, THAT THE PLAN HEREIN BE ADOPTED PROVIDING FOR THE INSTALLATION AND ONGOING OPERATION AND MAINTENANCE OF AN ENHANCED EMERGENCY TELEPHONE SYSTEM THAT WILL SERVE BOTH INCORPORATED AND UNINCORPORATED AREAS OF THE COUNTY IN ACCORDANCE WITH S7-1-3cc AND S24-6-2 THROUGH S24-6-9 OF THE WEST VIRGINIA CODE.

# MONONGALIA COUNTY COMMISSION

COURTHOUSE

MORGANTOWN, WEST VIRGINIA 26505

Robert "Bob" Bell, Commissioner  
John W. Pyles, Commissioner  
Betty L. Wiley, Commissioner



Telephone: 304-291-7257

## COMPREHENSIVE PLAN FOR ENHANCED EMERGENCY TELEPHONE SYSTEM

### ARTICLE 1 GENERAL PROVISIONS

RECEIVED

SEP 15 1999

TELECOMMUNICATIONS  
SECTION - PSC

#### SECTION 1 DEFINITIONS

As used in this order unless the context otherwise clearly indicated, the following words and phrases shall have the meanings hereinafter set forth:

- a. **"COUNTY ANSWERING POINT"** means a facility to which enhanced emergency telephone system calls for the county are initially routed for response, and where trained personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider or transferring the call to appropriate provider. The only central answering point in Monongalia County will be the Monongalia Emergency Centralized Communications Agency (MECCA).
- b. **"EMERGENCY SERVICES ORGANIZATION"** means the organization established under Article 5, Chapter 15 of the West Virginia Code.
- c. **"EMERGENCY SERVICE PROVIDER"** means any emergency services organization of the county or its municipalities.
- d. **"ENHANCED EMERGENCY TELEPHONE SYSTEM"** means a telephone system automatically connects the person calling 9-1-1 to the county answering point and in which the telephone network system automatically provides to personnel receiving the call, information on the telephone number and location from which the call is being made.
- e. **"PUBLIC AGENCY"** means Monongalia County and all incorporated municipalities of the county which provide or have authority to provide fire fighting, police, ambulance, medical, rescue, or other emergency services within the county. Those municipalities shall include, but not be limited to, Blacksville, Granville, Morgantown, Star City, and Westover.

- f. **"PUBLIC SAFETY UNIT"** means the functional divisions of Monongalia County and each county municipality, which provide fire-fighting, police, medical, rescue or other emergency services.
- g. **"PUBLIC UTILITY"** means Bell Atlantic, West Side Telecommunications and Citizens Communications, the public utilities engaged in providing local exchange telephone service to consumers in Monongalia County.
- h. **"REGULATING AGENCY"** means the West Virginia Public Service Commission, which, by law, regulates services provided by a public utility.

## **ARTICLE II MINIMUM REQUIREMENTS**

Pursuant to Article 6, Chapter 24 of the West Virginia Code and General Order 187.3, Rules 8.01, 8.02, 8.03 of the West Virginia Public Service Commission's Rules and Regulations for the Government of Telephone Utilities, minimum requirements for the enhanced emergency telephone system in Monongalia County shall include:

### **SECTION 2 AVAILABILITY**

- a. All territory in the County, including all municipal corporations in the county, provided local exchange service by Bell Atlantic, West Side Telecommunications and Citizens Communications, shall be included in the enhanced emergency telephone system.
- b. The emergency service providers of all local political subdivisions that currently provide emergency services within the county will participate in the enhanced emergency telephone system.

### **SECTION 3 CENTRALIZED ANSWERING POINT**

- a. The centralized answering point for the enhanced emergency telephone system will be the Monongalia Emergency Centralized Communications Agency (MECCA) and it will be in full service for receiving and dispatching emergency calls constantly. (The centralized answering point will be located at 74 Vandervort Drive, Morgantown, West Virginia on the Mon General Hospital campus. There will be one County answering point).

- b. The Monongalia Emergency Centralized Communications Agency (MECCA) will be connected to the Bell Atlantic network by designated facilities via ANI trunks and combination voice and data circuits.
- c. The Monongalia Emergency Centralized Communications Agency (MECCA) will directly dispatch the police, fire, ambulance, rescue and emergency service calls for emergency service providers on a continuous 24-hour basis.

#### SECTION 4

##### DIRECT TELEPHONE ACCESS TO EMERGENCY SERVICE PROVIDERS

- a. Each local political subdivision emergency service provider participating in the system shall maintain a direct, incoming seven-digit telephone number.
- b. If trained personnel at the central answering point determine that a call is not an emergency that personnel may provide the caller with the direct, local number of the appropriate emergency service provider.

#### SECTION 5

##### MISDIRECTED CALLS

- a. If at any time a call is incorrectly dispatched to an emergency service provider, the provider receiving the call shall advise the MECCA personnel to correctly dispatch the appropriate provider.

#### SECTION 6

##### SPECIAL SERVICES

- a. Bell Atlantic shall ensure that the central answering point for the enhanced emergency telephone system has the necessary mechanical equipment to allow deaf persons access to the enhanced emergency telephone system.
- b. Bell Atlantic shall ensure, through installing a dial-tone-first option, that all coin operated telephones in Monongalia County are equipped by the public utility to permit a caller to call 9-1-1 and initiate calls to the emergency telephone answering point without first having to insert a coin.

**ARTICLE III  
OPERATING COSTS**

SECTION 7

ONGOING OPERATION AND MAINTENANCE COSTS

- a. The estimated annual budget for ongoing operation and maintenance costs for MECCA is \$628,800.00. Combining the costs of capitol investment and ongoing maintenance expenses and allowing for one percent cost variance per year, it is estimated that approximately \$3,144,000.00 will be collected and expended over sixty (60) months based on special assembly rates quoted by Bell Atlantic.
- b. A monthly maintenance fee for the enhanced emergency telephone system will be charged by Bell Atlantic, West Side Telecommunications and Citizens Communications as long as the 9-1-1 system is in operation. The fee will be tariffed by the Public Service Commission and will be based on each 1,000 local telephone lines operational in the county, which according to the latest Bell Atlantic data are approximately 40,000.

SECTION 8

ADMINISTRATIVE COSTS FOR FEE COLLECTION

- a. An administrative fee of two percent (2%) will be charged against actual collections of the enhanced emergency telephone system fee each month by Bell Atlantic until such time as the PSC, by tariff order changes said amount. The monthly fee will vary based on actual collections.

**ARTICLE IV  
CONSUMER FEE**

SECTION 9

IMPOSITION OF FEE

- a. Pursuant to S7-1-3cc of the West Virginia Code, the Monongalia County Commission shall impose a fee of one dollar and thirty-one cents (1.31) per local exchange service line and the first eight (8) lines of any Centrex system. Any additional lines beyond the first eight (8) lines in any Centrex system shall be billed at 1/8<sup>th</sup> fee per line. These fees will be used to partially finance the projected costs of equipping and maintaining ongoing operations expenses of the enhanced emergency telephone



system. The County Commission will pay its necessary expenses from the General County Fund. Said fee shall be effective August 24<sup>th</sup>, 1999.

SECTION 10  
FEE COLLECTION

- a. The enhanced emergency telephone system fee shall appear monthly on local exchange bills issued by Bell Atlantic and other independent companies and shall be collected by those companies along with other charges for services.
- b. Those residential subscribers who fall under the Telephone Pioneers of America guidelines for assisted service are exempted from this fee collection.
- c. The telephone companies shall monthly remit to the County Commission of Monongalia County all fees collected for the enhanced telephone system and the Commission shall deposit them in a special Enhanced 9-1-1 System Fund.

TELEPHONE ASSISTANCE SUBSCRIBERS

**ARTICLE V**  
**RESOLUTION OF CONFLICTS**

SECTION 11  
REGULATORY AUTHORITY

- a. In the event of any conflict arising between political subdivisions and the telephone company or companies providing services or among political subdivisions regarding the enhanced emergency telephone system, the West Virginia Public Service Commission, shall upon application by any party, resolve such conflict.

**ARTICLE VI**  
**LIMITATION OF LIABILITY**

SECTION 12  
PROTECTIONS

- a. Any public agency participating in the enhanced emergency telephone system established in Monongalia County, and any officer, agent or employee of such public agency or of the county is not liable for damages in a civil action for injuries, death or loss of persons or property arising from any act or omission, except willful or wanton misconduct, in

\* PER CALL TO RON KYLE ON 9-21-99 *[Signature]*

connection with developing, adopting, or approving any final plan or any agreement made pursuant to this ordinance, or otherwise bringing into operation an enhanced emergency telephone system pursuant to this ordinance.

## **ARTICLE VII PROHIBITIONS AND PENALTY**

### **SECTION 13** **MISUSE OF 9-1-1**

- a. No person may knowingly use 9-1-1, the telephone number of the enhanced emergency telephone system in Monongalia County, to report an emergency if he or she knows that no such an emergency exists.
- b. No person may disclose or use, for any purpose other than for the enhanced emergency telephone system serving Monongalia County, any information contained in the database used for the enhanced emergency telephone system pursuant to this ordinance.
- c. Any person who violates any provision of this section is guilty of a misdemeanor, and upon conviction thereof, shall be fined not less than two hundred dollars (\$200.00) no more than five thousand dollars (\$5,000.00), or imprisoned in the County jail not more than one year, or both fined and imprisoned.

## **ARTICLE VIII ADOPTION PROCEDURES**

### **SECTION 14** **PUBLIC HEARING**

- a. The Monongalia County Commission conducted a public hearing regarding the plan outlined in this ordinance to explain the enhanced emergency telephone system and receive comments from other public officials and interested parties. The public hearing commenced at 4:00 p.m., Tuesday, August 3, 1999 in the Commission's Hearing Room on the second floor of the Monongalia County Courthouse
- b. Copies of this order shall be made available for public inspection in the offices of the County Commission and the County Clerk during normal working hours.

- c. On June 30, 1999 the County Commission published a notice in the newspaper of general circulation of the date, purpose, and location of the meeting and identifying where a copy of the information regarding the plan could be examined.

SECTION 15  
ADOPTION

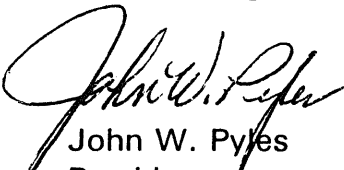
- a. At the conclusion of the public hearing the county Commission of Monongalia County will make a decision regarding the plan under which the enhanced emergency telephone system will be adopted, taking into consideration all written or oral comments received.

SECTION 16  
AMENDMENTS

- a. The final plan adopted as a result of this order shall be amended only after notice of the proposed amendments is given as provided in Section 15. The only changes excepted from the formal amendment process shall be any action to lower the consumer fee charged, any rate and tariff adjustment by the Public Service Commission or adjustment to the startup payoff schedule that does not require any increase in the consumer fee, or any agreement entered into with political subdivisions regarding participation in MECCA or specific arrangements for handling a municipality's emergency calls.

Dated: August 31, 1999

The Monongalia County Commission,

  
John W. Pyles  
President

  
Betty L. Wiley  
Commissioner

  
Robert L. Bell  
Commissioner