

**E911  
INFORMATION**

**MINGO  
COUNTY  
COMMISSION**

IN THE COUNTY COMMISSION OF MINGO COUNTY, WEST VIRGINIA

O R D E R

RE: ORDINANCE OF MINGO COUNTY FOR  
ENHANCED EMERGENCY TELEPHONE SYSTEM

TELECOMMUNICATIONS  
SECTION - 111

JUN 04 1996

RECEIVED

AN ORDINANCE OF MINGO COUNTY ENACTED UNDER THE WEST VIRGINIA CODE CHAPTERS 7 AND 24, PROVIDING FOR THE ESTABLISHMENT OF A COUNTYWIDE, ENHANCED TELEPHONE SYSTEM AND THE IMPOSITION OF A FEE UPON LOCAL EXCHANGE SERVICE CONSUMERS FOR THE CAPITOL, INSTALLATION AND MAINTENANCE COSTS, OF THE SYSTEM.

WHEREAS, the County Commission of Mingo County, West Virginia, desires to provide for centralized emergency services assistance by establishing an emergency operations center, which allows any citizen in Mingo County to request emergency fire, police, ambulance and rescue services by simply dialing 911 from any telephone in the County; and promote the public health, safety and general welfare of all individuals within the County by installing and maintaining an enhanced type of emergency telephone system that will, upon completion, automatically connect the person dialing 911 within Mingo County to the county answering point and provide the dispatcher with information as to the location and telephone number from which the call is being made so that help can be provided even if a caller is disconnected or unable to communicate with emergency officials;;

NOW, THEREFORE, IT IS HEREBY ORDERED AND ORDAINED BY THE COUNTY COMMISSION OF MINGO COUNTY, WEST VIRGINIA, THAT THE PLAN CONTAINED HEREIN BE ADOPTED PROVIDING FOR THE INSTALLATION AND ONGOING OPERATION AND MAINTENANCE OF AN ENHANCED EMERGENCY TELEPHONE SYSTEM THAT WILL SERVE BOTH INCORPORATED AND UNINCORPORATED AREAS OF MINGO COUNTY IN ACCORDANCE WITH WEST VIRGINIA CODE §24-6 AND 7-1-3cc.

COMPREHENSIVE PLAN FOR ENHANCED EMERGENCY TELEPHONE SYSTEM

ARTICLE 1 GENERAL PROVISIONS

SECTION 1 - DEFINITIONS:

As used in this proposal, unless the context clearly requires a different meaning:

- (a) "County answering point" means a facility to which enhanced emergency telephone system calls for a county are initially routed for response, and where county personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider, relaying a message to the appropriate provider or transferring the call to the appropriate provider.
- (b) "County commission" means the County Commission of Mingo County, West Virginia.

- (c) "County" means Mingo County, West Virginia.
- (d) "Emergency service provider" means any emergency services organization or public safety unit.
- (e) "Enhanced emergency telephone system" means a telephone system which automatically connects the person dialing the primary emergency number to the county answering point and in which the telephone network system automatically provides to personnel receiving the call, immediately on answering the call, information on the location and the telephone number from which the call is being made, and upon direction from the personnel receiving the call routes such call to emergency service providers that serve the location from which the call is made.
- (f) "Local exchange service line" means the same as defined in the contract attached to the final plan as Appendix A.
- (g) "Telephone company" means a public utility which is engaged in the provision of telephone service.
- (h) "Public Agency Unit" means a functional division of a public agency which provides or has authority to provide fire fighting, police, ambulance, medical, rescue or other emergency services.
- (i) "Public agency" means the State of West Virginia, its departments and agencies, Mingo County and all incorporated municipalities therein, or any public authority which provides or has authority to provide fire fighting, police, ambulance, medical, rescue or other emergency services within the county.
- (j) "Automatic Number Identification (ANI)" means the service which allows the county answering point to identify the telephone number from which the call is made.

#### ARTICLE II MINIMUM REQUIREMENTS

Pursuant to Article 6, Chapter 24 of the West Virginia Code and General Order 187.3, Rules 8.01, 8.02, and 8.03 of the West Virginia Public Service Commission's Rules and Regulations for the Government of Telephone Utilities minimum requirement for the enhanced emergency telephone system in Mingo County shall include:

##### SECTION 2 - TERRITORY INCLUDED IN SYSTEM

- (a) All territory in the county, including every municipal corporation in the county, which is served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established, is to be included in the system.
- (b) The municipal corporations included in the system are to include, but not limited to, the following:
  - City of Williamson
  - Town of Kermit
  - Town of Delbarton
  - Town of Matewan
  - Town of Gilbert
- (c) The territories which are not served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established are as follows:
  1. None

##### SECTION 3 - COUNTY ANSWERING POINT

- (a) The county answering point is to be operated constantly.

- (b) There is one answering point. The location of such answering point is to be as follows:
  - 1. Emergency Service Building, Airport, Williamson, WV
- (c) The answering point will be required to respond to calls as follows:
  - 1. Transferring the call direct to the appropriate provider.
- (d) The county answering point is to be connected to each telephone company's telephone network as follows:
  - 1. Dedicated automatic number identification trunks.

**SECTION 4 - EMERGENCY SERVICE PROVIDERS; HANDLING OF MISDIRECTED CALLS**

- (a) Every emergency provider that provides emergency service within the territory of the county will be required to participate in the enhanced emergency telephone system.
- (b) The emergency providers referred to in subsection (a) shall be the following:

Mingo County Ambulance  
 Stafford EMS  
 Mingo County Sheriff's Department  
 WV State Police  
 Town of Kermit Police  
 City of Williamson Police  
 Town of Delbarton Police  
 Town of Matewan Police  
 Town of Gilbert Police  
 Williamson Fire Department  
 Matewan Fire Department  
 All Volunteer Fire Departments in Mingo County

- (c) Each emergency provider in case of a misdirected call will immediately notify the answering point of such call so it may be directed to correct provider.
- (d) Each emergency provider participating in the system will, be required to maintain a telephone number in addition to the one provided in the system.

**SECTION 5 - PROJECTION OF COSTS**

- (a) The initial capital and installation costs of the enhanced emergency system are projected as follows:

	Annual	Five Year
1. Installation Charge	35,100	35,100
Computers and Printers	25,000	25,000
Recording Equipment	22,000	22,000
Emergency Telephone Equipment	138,000	138,000
Towers & Radio Equipment	120,000	120,000
Consoles	50,000	50,000
Rural Addressing System	100,000	100,000

- (b) The Annual costs of the first five years of recurring maintenance and dispatcher costs are projected to be as follows:

1. (10) Dispatchers @ 13000 yearly		
plus 500 yearly	130,000	700,000
50% Benefits	65,000	350,000
Director Salary 25,000	25,000	25,000
50% Benefits	12,500	62,500
Uniforms	3,000	15,000
Supplies	7,000	25,000
Network Cost: \$85 Per 1000	13,260	66,300
Maintenance of Radio & Equipment	6,000	36,000
Training employess Initially	10,000	10,000
Training Employees Annually	5,000	25,000
Telephone Administrative Lines @4 Lines @104 monthly	5,000	25,000
Telephone Co. Collection 2%	6,240	31,200

(c) The initial costs associated with establishing, equipping and furnishing the county answering points are projected as follows:

1. Renovate/Remodel Building	10,000	10,000
Furniture	5,000	5,000

(d) The annual costs of the five years of operating and maintaining each answering point are projected to be as follows:

1. No Rent		
2. Utilities	4,800	24,000
3. Janitorial Service	3,000	15,000

SECTION 6 - IMPOSITION OF FEE: ADOPTION OF BILLING CONTRACT: ESTABLISHMENT OF SEPARATE E-911 FUND; PAYMENT OF COSTS NOT RECOVERED THROUGH FEE

- (a) The imposition, pursuant to section three-cc, article one, chapter seven [§7-1-1:cc] of the West Virginia Code, of a fee of 200 cents per month per local exchange service line, except for Tel-Assistance Lines, is proposed to finance the projected costs of the capital installation and maintenance costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installations costs have been recovered to offset recurring maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating or maintaining of the county answer point. Such fee is proposed to become effective beginning on Dec. 1, 1996.
- (b) The County Commission of Mingo County proposes the adoption and ratification of the contract attached hereto as Appendix A for the billing of the enhanced emergency telephone system fee by Bell Atlantic.
- (c) All fees remitted under the contract referred to in subsection (b) are proposed to be deposited in a separate "E-911 Fund".
- (d) The costs associated with establishing, equipping, furnishing, operating or maintaining the county answer point are proposed to be paid for as follows:

SECTION 7 - TELEPHONE COMPANY

- (a) Upon adoption of this order as a final plan, the terms and conditions of the telecommunications services and facilities provided by the telephone company will be governed by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia and the laws of the State of West Virginia.
- (b) The telephone company that is proposed to be providing the services and facilities identified in subsection (a) is as follows: Bell Atlantic

SECTION 8 - TARIFFS, RULES AND REGULATIONS AND LAWS

- (a) The final plan will be supplemented and superceded by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia, and the laws of the State of West Virginia. Such tariffs, rules, regulations, orders and laws will be deemed incorporated in the final plan as if fully set out therein.

SECTION 9 - FILING OF PLAN WITH THE PUBLIC SERVICE COMMISSION

- (a) Upon completion and adoption of the final plan, the County Commission will send a copy of such plan to the Public Service Commission of West Virginia.

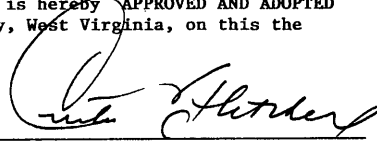
SECTION 10 -SPECIAL SERVICES

- (a) Bell Atlantic Telephone Company shall ensure that the central answering point for the enhanced emergency telephone system has the necessary mechanical equipment to allow deaf persons access to the enhanced telephone system.
- (b) Bell Atlantic shall ensure, through installing a dial-tone-first option, that all coin operated telephones in Mingo County are equipped by the public utility to permit a caller to dial 911 and initiate calls to the county answering point without first having to insert a coin.

The preceding ORDER and ORDINANCE is hereby APPROVED AND ADOPTED by the County Commission of Mingo County, West Virginia, on this the 26th. day of April, 1996.

ORDER:

ENTER:



PRESIDENT



COMMISSIONER

COMMISSIONER