

**E911  
INFORMATION**

**MASON  
COUNTY  
COMMISSION**

**MASON COUNTY E9-1-1 ORDINANCE**

AN ORDINANCE OF MASON COUNTY PROVIDING FOR A PROPOSAL FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM, FOR THE HOLDING OF A PUBLIC MEETING ON SUCH PROPOSAL, AND FOR PLACEMENT OF AN ADVERTISEMENT NOTIFYING THE PUBLIC OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.

**WHEREAS**, section three-cc, article one, chapter seven [7-1-3-cc] of the West Virginia code grants the authority to county commissions to establish an enhanced emergency telephone system and impose a fee for the capital, installation and maintenance costs thereof;

**WHEREAS**, article six, chapter twenty-four [24-6-1 et al ] of the West Virginia Code requires the preparation of a proposal, the holding of a public meeting and the timely placement of an advertisement concerning such proposal and meeting before a final plan for the implementation of such an enhanced emergency telephone system may be adopted:

NOW THEREFORE BE IT ORDAINED BY THE COUNTY COMMISSION OF MASON COUNTY WEST VIRGINIA, PURSUANT TO AND IN ACCORDANCE WITH SECTION THREE-CC, ARTICLE ONE, CHAPTER SEVEN [7-1-3-cc] AND ARTICLE SIX, CHAPTER TWENTY-FOUR [24-6-1 et al ] OF THE WEST VIRGINIA CODE, THE FOLLOWING:

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MAILED TO THE TELEPHONE COMPANIES PROVIDING LOCAL EXCHANGE SERVICE WITHIN THE COUNTY AND TO EMERGENCY SERVICE PROVIDERS AND THAT THE COMMISSION SEEK THE ADVICE OF SUCH COMPANIES AND SUCH PROVIDERS IN DEVELOPING A FINAL PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM;

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MADE AVAILABLE FOR EXAMINATION BY THE PUBLIC AT THE MASON COUNTY COMMISSION AND THE COUNTY CLERK OFFICE DURING REGULAR BUSINESS HOURS;

THAT A PUBLIC MEETING BE SCHEDULED TO BE HELD AT MASON COUNTY COURT HOUSE ON OCTOBER ELEVENTH 1994 [10-11-94] AT 7:00pm IN ORDER TO RECEIVE COMMENTS FROM OTHER PUBLIC OFFICIALS AND INTERESTED PERSONS;

THAT AT LEAST THIRTY DAYS BUT NOT MORE THAN SIXTY DAYS BEFORE SUCH MEETING AN ADVERTISEMENT BE PLACED BY LARRY SAYRE COMMISSION PRESIDENT IN THE POINT PLEASANT REGISTER, NEWSPAPER OF GENERAL CIRCULATION IN SUCH COUNTY, NOTIFYING THE PUBLIC OF THE DATE, TIME, PLACE AND PURPOSE OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.

**RECEIVED**

OCT 18 1994

**TELECOMMUNICATIONS  
SECTION - PSC**

**RESOLUTION INITIATING COMPREHENSIVE PLAN****FOR  
MASON COUNTY E-911 PROPOSAL**

**WHEREAS**, the Mason County Commission has determined that the installation of a countywide, enhanced emergency telephone system would allow any citizen in Mason County to request emergency fire, police, ambulance and rescue services by simply dialing 911 from any telephone in the county; and

**WHEREAS**, the Mason County Commission seeks to promote the public health, safety and general welfare of all individuals within the county by ensuring all requests for emergency assistance can be channeled through one central answering point to the appropriate emergency service response agency; regardless of whether the caller is located in an incorporated or unincorporated area of the county; and

**WHEREAS**, the Mason County Commission intends to install and maintain an enhanced type of emergency telephone system that will, upon completion, automatically connect a person dialing 911 within the county to the central answering point and provide prompt information on the location and telephone number from which the call is being made so that the source of a call for help can be locked in even if the caller is disconnected or unable to communicate with emergency officials;

**NOW THEREFORE BE IT RESOLVED:** That the plan herein be adopted providing for the installation and ongoing operation and maintenance of an enhanced emergency telephone system that will serve both incorporated and unincorporated areas of the county in accordance with Section 7-1-3cc and Section 24-6-2 et. seq. of the West Virginia Code and that such plan is pursuant to the agreement executed by the County Commission and that provisions of the plan are in accordance with the agreement.

DATED this 13th day of October 1994

**MASON COUNTY COMMISSION**

Larry R. Sayre  
**PRESIDENT**

Wadie E. Dales  
**COMMISSIONER**

Phyllis A. Arthur  
**COMMISSIONER**

**PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM  
FOR MASON COUNTY, WEST VIRGINIA**

**SECTION 1 - DEFINITIONS:**

As used in this plan, unless the context clearly requires a different meaning:

- (A) - **"ANSWERING POINT"** means a facility to which enhanced emergency telephone system calls for a county are initially routed for response, and where county personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider, relaying a message to the appropriate provider or transferring the call to the appropriate provider.
- (B) - **"COUNTY COMMISSION"** means the county commission of Mason County, West Virginia.
- (C) - **"COUNTY"** means Mason County, West Virginia.
- (D) - **"EMERGENCY SERVICE PROVIDER"** means any emergency services organization or public safety unit.
- (E) - **"ENHANCED EMERGENCY TELEPHONE SYSTEM"** means a telephone system which automatically connects the person dialing the primary emergency number to the county answering point and in which the telephone network system automatically provides to personnel receiving the call, immediately on answering the call, information on the location and the telephone number from which the call is being made, and upon direction from the personnel receiving the call routes or dispatches such call by telephone, radio, or any other appropriate means of communication to emergency service providers that serve the location from which the call is made.
- (F) - **"LOCAL EXCHANGE SERVICE LINE"** means the same as defined in the contracts attached to this final plan as **APPENDIX A** and **APPENDIX B**.
- (G) - **"TELEPHONE COMPANY"** means a public utility which is engaged in the provision of telephone service.

**SECTION 2 - TERRITORY INCLUDED IN SYSTEM:**

- (A) - all territory in the county, including every municipal corporation in the county, which is served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established, is to be included in the system.

- (B) - The municipal corporations included in the system shall include, but not necessarily be limited to the following:

**HENDERSON  
LEON  
MASON  
NEW HAVEN  
POINT PLEASANT**

### **SECTION 3 - COUNTY ANSWERING POINT**

- (A) - The county answering point shall be operated constantly and shall provide full service, including access for the hearing impaired, 24 hours per day.
- (B) - There will be one county answering point. The location of such answering point shall be as follows:
- Mason County Courthouse Annex building - Basement  
Viand Street  
Point Pleasant, WV 25550
- (C) - The above answering point will serve all of Mason County including but not limited to the municipal corporations listed in Section 2-B.
- (D) - The answering point will respond to calls for the following agencies as listed:

Mason County Sheriff Dept. - Direct dispatch  
Henderson Police Dept. - Direct dispatch  
New Haven Police Dept. - Direct dispatch  
Mason Police Dept. - One Button Transfer  
Point Pleasant Police Dept. - One Button Transfer  
WV State Police Dept. - Direct dispatch

Point Pleasant Fire Dept. - One button Transfer  
Valley Fire Dept. - Direct dispatch  
Leon Fire Dept. - Direct dispatch  
Flatrock Fire Dept. - Direct dispatch  
Mason Fire Dept. - Direct dispatch  
New Haven Fire Dept. - Direct dispatch

Point Pleasant EMS - Direct dispatch  
Mt. Flower EMS - Direct dispatch  
Valley EMS - Direct dispatch  
New Haven EMS - One Button Transfer  
Mason EMS - Direct dispatch

(E)-The county answering point shall be connected to each company's telephone network by designated facilities via ANI trunks and combination voice and data circuits.

**SECTION 4- EMERGENCY SERVICE PROVIDERS; RESOLUTION OF DISPUTES;  
HANDLING OF MISDIRECTED CALLS; PUBLICLY ACCESSIBLE TELEPHONE  
NUMBERS:**

(A)-Every emergency service provider that provides emergency service within the territory of the county will be required to participate in the enhanced emergency telephone system.

(B)- The emergency service providers referred to in subsection (A), above, shall be the following:

Mason County Sheriff Dept.  
Henderson Police Dept.  
New Haven Police Dept.  
Mason Police Dept.  
Point Pleasant Police Dept.  
WV State Police

Point Pleasant Fire Dept.  
Flatrock Fire Dept.  
Valley Fire Dept.  
Leon Fire Dept.  
Mason Fire Dept.  
New Haven Fire Dept.

Point Pleasant EMS.  
Valley EMS.  
Mason EMS.  
New Haven EMS.  
Mount Flower EMS.

(C)-In the event of a dispute between the County and one or more emergency service providers, such dispute, upon application to the Public Service Commission of West Virginia by any party to the dispute, may be resolved by order of the Public Service Commission of West Virginia.

(D)- "Misdirected calls"- If at any time a call is incorrectly dispatched to an emergency service provider, the provider receiving the call shall either radio the correct emergency service provider to respond to the call or advise the County answering point personnel to correctly dispatch the appropriate emergency provider. in no case shall the caller to the enhanced emergency telephone system have to make another call.

(E)- Each emergency service provider participating in the enhanced emergency telephone system shall maintain a publicly accessible 7-digit telephone number, which shall be appropriately listed in appropriate telephone directories, in addition to any telephone numbers provided in the system.

**SECTION 5 - PROJECTION OF COSTS**

(A)- The intial capital and installation cost of the enhanced emergency telephone system are projected as follows:

	MONTHLY	INSTALLATION
BELL ATLANTIC ORDER PROCESSING CHARGE		\$61.00
Network E9-1-1 Charges (9 units)	\$765.00	\$24,300.00
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Total	\$765.00	\$24,361.00
 Citizens telcom		
Network E9-1-1 Charges (3 units)	\$255.00	\$8,100.00
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TOTAL OF BELL ATLANTIC AND CITIZENS TELECOM	\$1020.00	\$32,461.00

Computers and accessories for CALLS program: \$8,000.00

Radio Equipment and installation \$100,000.00

TOTAL ESTIMATE OF COSTS

\$ 140,461.00

(B)- The annual costs of the first five years or recurring maintenance and dispatcher costs are projected to be as follows:

DISPATCHER/DIRECTOR SALARIES	\$ 86,720.00 yr.
BENEFITS	\$ 60,264.00 yr.
Training	\$ 8,000.00 yr.
Maintenance	\$ 9,600.00 yr.

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YEARLY TOTAL \$164,584.00

(C)- There will be no costs such as rent, etc., since the center will be located in the courthouse annex where Sheriff's Dept. is presently.



**SECTION 6 - IMPOSITION OF FEE; ADOPTION OF BILLING CONTRACT;  
ESTABLISHMENT OF SEPARATE ENHANCED 9-1-1 FUND.**

- (A) - The imposition, pursuant to section three-cc, article one, chapter seven [ 7-1-1-cc] of the West Virginia code, of a fee of \$2.00 per month per local exchange service line equivalent, except for Tel-Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capitol and installation costs have been removed to offset recurring operational, maintenance, and dispatcher costs only. Such fee is not proposed to be used to offset the costs of establishing, equipping, furnishing, operating or maintaining the county answering point. Such fee is proposed to become effective beginning on December 1, 1994.
- (B) - The County Commission of Mason County adopts and ratifies the contracts attached hereto as Appendix A and Appendix B for the billing of the enhanced emergency telephone system fee by Bell Atlantic - WV Inc. and Citizens Utilities Company, d/b/a Citizens Telecommunications of West Virginia ("Citizens Telecom").
- (C) - All fees remitted under the contracts referred to in subsection (B), above, are proposed to be deposited in a separate "Enhanced 9-1-1 Fund".

**SECTION 7 - TELEPHONE COMPANIES**

- (A) - Upon the adoption of this plan, the terms and conditions of the telecommunications services and facilities provided by the telephone companies will be governed by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia and the laws of the State of West Virginia.
- (B) - The telephone companies that will provide the services and facilities identified in subsection (A), are as follows:
- Bell Atlantic - WV Inc.  
Citizens Utilities Company, d/b/a Citizens Telecommunications Company of West Virginia ("Citizens Telecom").

**SECTION 8 - TARIFFS, RULES AND REGULATIONS, AND LAWS**

The final plan for the County enhanced emergency telephone system will be supplemented and superseded by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders

of the Public Service Commission of West Virginia, and the laws of the State of West Virginia. Such tariffs, rules, regulations, orders, and laws will be deemed incorporated in the final plan as if fully set out therein.

**SECTION 9 - FILING OF PLAN WITH THE PUBLIC SERVICE COMMISSION**

Upon completion and adoption of the final plan for the County enhanced emergency telephone system, the County Commission will send a signed copy of such plan to the Public Service Commission of West Virginia.

Dated this 13th day of October 1994

MASON COUNTY COMMISSION

Larry R. Sayre  
PRESIDENT

Wadie E. Bailey  
COMMISSIONER

Phyllis A. Arthur  
COMMISSIONER

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