

**E911  
INFORMATION**

**FAYETTE  
COUNTY  
COMMISSION**



AMENDMENT TO ENHANCED 9 -1-1 COUNTY ORDINANCE

SECTION 6 - Imposition of Fee; Adoption of Billing Contract; Establishment of Separate Enhanced 9-1-1 Funds; Payment of Costs not Recovered through Fee

- (a) The imposition, pursuant to section three-cc, article one, chapter seven (7-1-1-cc) of the West Virginia Code, of a fee of \$4.50 per month per local exchange service line or line equivalent, except for Tel - Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installations costs have been recovered to offset recurring operational, maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating, or maintaining of the county answering point. Such fee is proposed to become effective beginning on January 1, 2016.

The remainder of Section 6 shall remain unchanged.

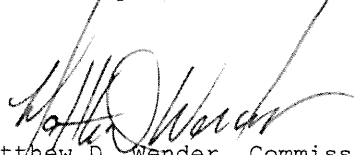
ENTER this the 29<sup>th</sup> day of July, 2015.



Denise A. Scalph, President



John H. Lopez, Commissioner



Matthew D. Wender, Commissioner



04:24 PM DEC 10 2010 PSC EXEC SEC DIV

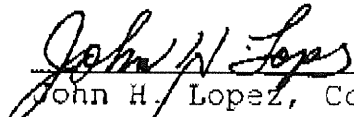
**AMENDMENT TO ENHANCED 9 -1-1 COUNTY ORDINANCE**

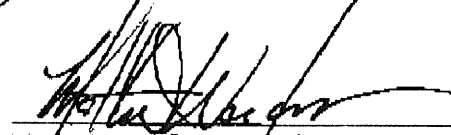
SECTION 6 - Imposition of Fee; Adoption of Billing Contract; Establishment of Separate Enhanced 9-1-1 Funds; Payment of Costs not Recovered through Fee

- (a) The imposition, pursuant to section three-cc, article one, chapter seven (7-1-1-cc) of the West Virginia Code, of a fee of \$3.50 per month per local exchange service line or line equivalent, except for Tel - Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installations costs have been recovered to offset recurring operational, maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating, or maintaining of the county answering point. Such fee is proposed to become effective beginning on January 1, 2011.

The remainder of Section 6 shall remain unchanged.

ENTER this the 12<sup>th</sup> day of November, 2010.

  
 \_\_\_\_\_  
 John H. Lopez, Commissioner

  
 \_\_\_\_\_  
 Matthew D. Wehder, Commissioner

*Fayette County WV.*  
*Fayette County 911 Center*



FAYETTE COUNTY OFFICE  
OF  
EMERGENCY SERVICES

Office: 304-574-1610

04:24 PM DEC 10 2010 PSC EXEC SEC DIV

Center: 304-574-3590

Fax: 304-574-3594

Please deliver the following pages:

To: Sandra Squire 304-340-0325  
From: DAVID R NEAL  
Date: 12-10-10  
Total number of pages 2 including cover letter.

Notes: \_\_\_\_\_  
\_\_\_\_\_  
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**From:** Dannie Walker  
**To:** donald.williams@bellatlantic.com  
**Date:** 10/1/99 3:35PM  
**Subject:** Re: Fayette County WV rate change

Thanks for the "BC."

Dannie

>>> <donald.williams@bellatlantic.com> 10/01/99 03:34PM >>>

Team,

I received from Fayette Co. WV a request to change the 9-1-1 fee from \$1.48 to \$2.00 per month per line. While I have a copy of the passed ordinance in hand, I am awaiting copies of the signed billing agreement.

The County Commission has placed the initial collection date of December 1, 1999 in the ordinance despite the fact that the current contract allows us 90 days to effect changes. I have pointed this out to the customer, and have indicated that our obligation is to have this change reflected in the billing cycle beginning February 1, 2000. Since we don't have signed agreements yet, this technically can't be taken to the CRIS schedule conference yet, but that should be remedied by next week in plenty of time to meet the October conference date. That gives CRIS Nov, Dec, and Jan (90 days) to make the needed changes.

David Neal, County 9-1-1 director, has asked me to expedite this if at all possible, so I am requesting that if there is time to do this work on an earlier cycle and implement sooner, please do so. The customer would be delighted if we could bill the higher fee sooner than our allowed 90 days.

Please advise.

Tom Williams  
E9-1-1 Service Manager  
West Virginia / Virginia  
304-344-7833



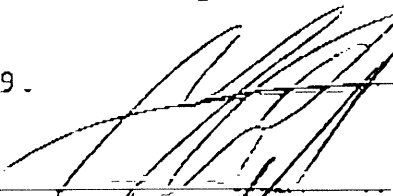
**AMENDMENT TO ENHANCED 9-1-1 COUNTY ORDINANCE**

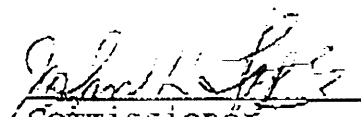
Section 6 - Imposition of Fee; Adoption of Billing Contract; Establishment of Separate Enhanced 9-1-1 Funds; Payment of Costs not Recovered through Fee

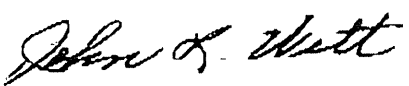
- (a) The imposition, pursuant to section three-cc, article one, chapter seven {7-1-1-cc} of the West Virginia Code, of a fee of \$2.00 per month per local exchange service line or line equivalent, except for Tel-Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installations costs have been recovered to offset recurring operational, maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating, or maintaining of the county answering point. Such fee is proposed to become effective beginning on December 1, 1999.

The remainder of Section 6 shall remain unchanged.

ENTER this the 29th day of September, 1999.

  
 \_\_\_\_\_  
 President

  
 \_\_\_\_\_  
 Commissioner

  
 \_\_\_\_\_  
 Commissioner

**RECEIVED**

SEP 29 1999

**TELECOMMUNICATIONS  
SECTION - PSC**



RECEIVED  
FEB 13 1992

ENHANCED 911 COUNTY ORDINANCE TELECOMMUNICATIONS  
SECTION - PSC

AN ORDINANCE OF FAYETTE COUNTY PROVIDING FOR A PROPOSAL FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM, FOR THE HOLDING OF A PUBLIC MEETING ON SUCH PROPOSAL AND FOR PLACEMENT OF AN ADVERTISEMENT NOTIFYING THE PUBLIC OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.

WHEREAS, section three-cc, article one, chapter seven { 7-1-3-cc } of the West Virginia Code grants the authority to county commissions to establish an enhanced emergency telephone system and impose a fee for the capital, installation and maintenance costs thereof;

WHEREAS, article six, chapter twenty-four { 24-6-1 et al } of the West Virginia Code requires the preparation of a proposal, the holding of a public meeting and the timely placement of an advertisement concerning such proposal and meeting before a final plan for the implementation of such an enhanced emergency telephone system may be adopted:

NOW THEREFORE BE IT ORDAINED BY THE COUNTY COMMISSION OF FAYETTE COUNTY, WEST VIRGINIA, PURSUANT TO AND IN ACCORDANCE WITH SECTION THREE-CC, ARTICLE ONE, CHAPTER SEVEN { 7-1-3-CC } AND ARTICLE SIX, CHAPTER TWENTY-FOUR { 24-6-1 et al } OF THE WEST VIRGINIA CODE, THE FOLLOWING:

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MAILED TO THE TELEPHONE COMPANIES PROVIDING LOCAL EXCHANGE SERVICE WITHIN THE COUNTY AND TO LOCAL EMERGENCY SERVICE PROVIDERS AND THAT THE COUNTY COMMISSION SEEK THE ADVICE OF SUCH COMPANIES AND SUCH PROVIDERS IN DEVELOPING A FINAL PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM;

THAT A COPY OF THE PROPOSAL ATTACHED HERETO BE MADE AVAILABLE FOR EXAMINATION BY THE PUBLIC AT ALL FAYETTE COUNTY LIBRARIES.

THAT A PUBLIC MEETING BE SCHEDULED TO BE HELD AT THE FAYETTE COUNTY COURTHOUSE, FAYETTEVILLE, ON MONDAY, JANUARY 27TH, 1992 AT 7:30 PM IN ORDER TO RECEIVE COMMENTS FROM OTHER PUBLIC OFFICIALS AND INTERESTED PERSONS;

THAT AT LEAST THIRTY DAYS BUT NOT MORE THAN SIXTY DAYS BEFORE SUCH MEETING AN ADVERTISEMENT BE PLACED BY THE COUNTY ADMINISTRATOR IN THE FAYETTE TRIBUNE AND MONTGOMERY HERALD, NEWSPAPERS OF GENERAL CIRCULATION IN FAYETTE COUNTY, NOTIFYING THE PUBLIC OF THE DATE, TIME, PLACE AND PURPOSE OF SUCH MEETING AND OF THE LOCATION AT WHICH A COPY OF SUCH PROPOSAL MAY BE EXAMINED.



PLAN FOR AN ENHANCED EMERGENCY TELEPHONE SYSTEM FOR FAYETTE COUNTY, WEST VIRGINIA

SECTION 1 - DEFINITIONS:

As used in this plan, unless the context clearly requires a different meaning:

- (a) "Answering point" means a facility to which enhanced emergency telephone system calls for a county are initially routed for response, and where county personnel respond to specific requests for emergency service by directly dispatching the appropriate emergency service provider, relaying a message to the appropriate provider or transferring the call to the appropriate provider.

The Central Answering Point in Fayette County will be the Fayette County Office of Emergency Services.

- (b) "County Commission" means the County Commission of Fayette County, West Virginia.
- (c) "County" means Fayette County, West Virginia.
- (d) "Emergency service provider" means any emergency services organization or public safety unit.
- (e) "Enhanced emergency telephone system" means a telephone system which automatically connects the primary emergency number 911 to the county answering point and in which the telephone network system automatically provides to answering personnel receiving the call, immediately upon answering the call, information on the location and the telephone number from which the call is being made, and upon direction from the personnel receiving the call routes or dispatches such call by telephone, radio or any other appropriate means of communication to emergency service providers that serve the location from which the call is made.
- (f) "Local exchange service line" means the same as defined in the contract attached to this final plan as Appendix A.
- (g) "Telephone company" means a public utility which is engaged in the provision of telephone service.





SECTION 2 - TERRITORY INCLUDED IN SYSTEM

- (a) All territory in the county, including every municipal corporation in the county, which is served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established, is to be included in the system.
- (b) The municipal corporations included in the system shall include, but not necessarily be limited to, the following: Ansted, Fayetteville, Gauley Bridge, Meadow Bridge, Montgomery, Mt. Hope, Oak Hill, Pax, Smithers, Thurmond.
- (c) The territory which is not served by telephone company central office equipment that will permit an enhanced emergency telephone system to be established is as follows:
  - (1) The Fayette County portion of the Rupert exchange of GTE W.Va.
- (d) The territory described in subsection (c) is not proposed to be included in the enhanced emergency telephone system due to the extreme costs involved. A separate seven digit emergency number will be provided for these residents of Fayette County.

SECTION 3 - COUNTY ANSWERING POINT

- (a) The county answering point shall be operated constantly by the Fayette County Office of Emergency Services and shall provide full service, including access for the hearing impaired, 24-hours per day.
- (b) There will be one county answering point. The location of such answering point shall be as follows: Fayette County Office of Emergency Services, Emergency Services Headquarters, 200 West Maple Avenue, Fayetteville.
- (c) All areas of Fayette County will be served by this answering point which will receive calls from all areas of Fayette County.



- (d) The answering point will be required to respond to calls as follows: The Fayette County Office of Emergency Services will directly dispatch the police, fire, ambulance and emergency service calls for the following emergency service providers on a continuous 24-hour basis:
- (1) All Fayette County Emergency Ambulance providers.
  - (2) All Fayette County Volunteer Fire Departments.
  - (3) Fayette County Sheriff's Department.
  - (4) Fayette County Office of Emergency Services.
- (e) The Chief Executive Officers of all Fayette County municipalities and the West Virginia Department of Public Safety shall have the options of (1) requesting the Fayette County Office of Emergency Services to directly dispatch their emergency services providers by radio, (2) accepting a voice transfer of 9-1-1 calls at their own dispatch centers, or (3) arranging with the C & P Telephone Company to accept a call transfer on compatible computer terminals at their dispatch centers from the Central Answering Point. No part of the 911 fee will be used to fund options (2) or (3) as any costs involved would be duplications of costs at the Central Answering Point.
- (f) The county answering point shall be connected to C & P Telephone Company's telephone network by dedicated automatic number identification trunks.

**SECTION 4 - EMERGENCY SERVICE PROVIDERS; RESOLUTION OF DISPUTES; HANDLING OF MISDIRECTED CALLS; PUBLICLY ACCESSIBLE TELEPHONE NUMBERS**

- (a) Every emergency service provider that provides emergency service within the territory of the county will be required to participate in the enhanced emergency telephone system.



- (b) The emergency service providers referred to in subsection (a), above, shall be the following:

B & B Ambulance, Inc.  
Danese VFD & Rescue Squad, Inc.  
General Ambulance, Inc.  
Jan-Care Ambulance Service, Inc.  
Valley Emergency Ambulance Service

Ansted Certified Fire Department  
Armstrong Creek Volunteer Fire Dept.  
Boomer Volunteer Fire Department  
Danese Volunteer Fire Department  
Fayetteville Volunteer Fire Dept.  
Gauley Bridge Volunteer Fire Dept.  
Gauley River Volunteer Fire Dept.  
Loup Creek Volunteer Fire Dept.  
Meadow Bridge Volunteer Fire Dept.  
Montgomery Volunteer Fire Dept.  
Mt. Hope Volunteer Fire Dept.  
Nuttall Volunteer Fire Dept.  
Oak Hill Volunteer Fire Dept.  
Pax Volunteer Fire Dept.  
Smithers Volunteer Fire Dept.

Fayette County Sheriff's Department

West Virginia Department of Public Safety

Ansted Police Department  
Fayetteville Police Department  
Gauley Bridge Police Department  
Montgomery Police Department  
Mount Hope Police Department  
Oak Hill Police Department  
Pax Police Department  
Smithers Police Department

Fayette County Office of Emergency Services

Any other emergency service organization coming into existence after this date will also be included.

- (c) In the event of a dispute between the County and one or more emergency service providers, such dispute, upon application to the Public Service Commission of West Virginia by any party to the dispute, may be resolved by order of the Public Service Commission of West Virginia.



- (d) If at any time a call is incorrectly dispatched to an emergency service provider, that provider receiving the call shall advise the Fayette County Office of Emergency Services personnel to correctly dispatch the appropriate provider.
- (e) Each emergency service provider participating in the enhanced emergency telephone system shall maintain a publicly accessible 7-digit telephone number, which shall be appropriately listed in appropriate telephone directories, in addition to any telephone numbers provided in the system. If personnel receive non-emergency calls over 9-1-1 trunks, such personnel shall provide the callers with the direct, local numbers of the appropriate emergency service providers.

SECTION 5 - PROJECTION OF COSTS

- (a) The initial capital and installation costs of the enhanced emergency telephone system are projected to be as follows:

C & P Installation	\$ 42,200
Phone Equipment Purchase	88,000*
Phone Equipment Installation	7,800*
Communications Console	122,000*
Communications Equipment	265,000*
*(Add Approx. 8% financing)	

- (b) The annual costs of the first five years of recurring maintenance and dispatcher costs are projected to be as follows:

Dispatcher Wages & Benefits	\$184,000*
*(Add 5% each year)	
Uniforms	1,000
Maintenance	10,000
Training	1,000

- (c) The initial costs associated with establishing, equipping and furnishing the county answering point are projected to be as follows:

Rewiring and Modifying dispatch area	\$10,000
Furnishings	5,000

- (d) The annual costs of the first five years of operating and maintaining the answering point are projected to be as follows:

Electricity	\$3,000
Additional Phone lines	2,400
9-1-1 trunks & Calls Database	39,648





- (e) The other costs that will not be a part of the costs of the enhanced emergency telephone system but that will be incurred in conjunction with the implementation of such system are projected to be as follows:

Advertising, promotion of 911 number \$2,000

SECTION 6 - IMPOSITION OF FEE; ADOPTION OF BILLING CONTRACT;  
ESTABLISHMENT OF SEPARATE ENHANCED 9-1-1 FUND; PAYMENT OF COSTS  
NOT RECOVERED THROUGH FEE

- (a) The imposition, pursuant to section three-cc, article one, chapter seven {7-1-1-cc} of the West Virginia Code, of a fee of one dollar and forty-eight cents per month per local exchange service line or line equivalent, except for Tel-Assistance lines, is proposed to finance the projected costs of the enhanced emergency telephone system. Such fee is proposed to be reduced when the capital and installations costs have been recovered to offset recurring operational, maintenance and dispatcher costs only. Such fee is not proposed to be used to offset the costs associated with the establishing, equipping, furnishing, operating, or maintaining of the county answering point. Such fee is proposed to become effective beginning on March 1st, 1992.
- (b) The County Commission of Fayette County adopts and ratifies the contract attached hereto as Appendix A, for the billing of the enhanced emergency telephone system fee by C & P Telephone Company.
- (c) All fees remitted under the contract referred to in subsection (b), above, are proposed to be deposited in a separate "Enhanced 9-1-1 Fund."
- (d) The costs associated with establishing, equipping, furnishing, operating, or maintaining the county answering point shall be paid from the County General Fund, Coal Severance Fund, or any other special revenue or grants which the County may acquire as designated by the County Commission.



SECTION 7 - TELEPHONE COMPANY

- (a) Upon the adoption of this plan, the terms and conditions of the telecommunications services and facilities provided by the telephone company will be governed by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia and the laws of the State of West Virginia.
- (b) The telephone company that will provide the services and facilities identified in subsection (a), is as follows:

The Chesapeake and Potomac Telephone Company of West Virginia

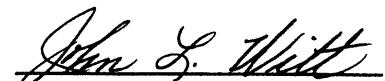
SECTION 8 - TARIFFS, RULES AND REGULATIONS, AND LAWS

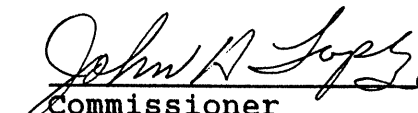
The final plan for the County enhanced emergency telephone system will be supplemented and superseded by the applicable tariffs on file with and approved by the Public Service Commission of West Virginia, the rules, regulations and orders of the Public Service Commission of West Virginia, and the laws of the State of West Virginia. Such tariffs, rules, regulations, orders, and laws will be deemed incorporated in the final plan as if fully set out therein.

SECTION 9 - FILING OF PLAN WITH THE PUBLIC SERVICE COMMISSION

Upon completion and adoption of the final plan for the County enhanced emergency telephone system, the County Commission will send a signed copy of such plan to the Public Service Commission of West Virginia.

Enter this the 5th day of January, 1992

  
President

  
Commissioner

\_\_\_\_\_  
Commissioner

